



**SYLLABUS**

**SOWK 5206Z01 – SOCIAL WORK RESEARCH II**

*Spring 2024*

**Instructor:** Dr. Jackson de Carvalho  
**Section # and CRN:** 23239  
**Office Location:** Online  
**Office Phone:** 936-261-1676  
**Email Address:** jndecarvalho@pvamu.edu  
**Office Hours:** Fridays 10:00 am-4:00 pm, or by appointment.  
**Mode of Instruction:** Online

**Course Location:** Online  
**Class Days & Times:** Thursdays 7:00pm – 8:30pm  
**Catalog Description:** Building on Research I, this course engages students in the application of scientific research methods to assess social work practice. Students participate in guided research projects which require a review of evidence-based research, data collection and analysis, reporting and implications for social work practice.

**Prerequisites:** SOWK 5205 Social Work Research I

**Co-requisites:** None

**Required Text(s):** *Yegidis, Bonnie, Weinbach, Robert, Myers, Laura (2018). Research Methods for Social Workers, Eighth Edition (978-0134512563).*

**Recommended Text(s):**  
 American Psychological Association. (2009).  
 Publication manual of the American Psychological Association (6th ed.).  
 Washington, DC: Author

**Student Learning Outcomes:**

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| <p><b>Upon successful completion of this course, students will be able to:</b></p> | <p><b>Program Learning Outcome # Alignment</b></p> | <p><b>Core Curriculum Outcome Alignment</b></p> |
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| 1 | Identify and describe the major types of designs used in social work research, including exploratory, descriptive, and explanatory designs.  |  |  |
| 2 | Demonstrate the ability to develop a research proposal in an area relevant to social work practice using the APA Manual 7th Edition.   |  |  |
| 3 | Understand which sampling technique is most suitable for a specific research study.  |  |  |
| 4 | Distinguish among various methods of data collection, such as interviews, questionnaires, and observations.  |  |  |
| 5 | Differentiate between descriptive and inferential statistics, assess, and critique the benefits and drawbacks of each type, to understand what statistics technique to use to answer basic research questions. |  |  |
| 6 | Demonstrate advanced analytical skill to interpret data results.   |  |  |
| 7 | Understand use of research as a means for the advancement of socioeconomic justice and as a tool against discrimination and oppression.  |  |  |

*Table 2 Major Course Requirements*

**Method of Determining Final Course Grade**

| <b>Course Grade Requirement</b>  | <b>Value</b> | <b>Total</b> |
|--|--------------|--------------|
| <b>Assignment 2: Mid-Term Exam</b><br>Mid-term exam questions will cover selected chapters of your required textbook. The format of the tests will be a multiple choice and/or a True/False. Your instructor will discuss more details in class. | 15 pts.      | 15%          |
| Quizzes  | 15 pts.      | 15%          |
| Discussions  | 10 pts.      | 10%          |
| <b>Draft of the complete methodology part of the research proposal</b>   | 20 pts.      | 20%          |

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| <p><b>Assignment 4:</b> Complete the methodology section of the research proposal including the following:</p> <p><b>Method/ Design</b> - Describe the general methodology you choose for your study, in order to test your hypothesis(es). Explain why this method is the best for your purposes.</p> <p><b>Sampling</b> - Describe the sample, sample size and the methods of selecting the sample; the place where sample will be selected and include criteria inclusion and exclusion.</p> <p><b>Criteria of Inclusion – E.G.,</b><br/>Inclusion criteria for the sample included requires that all subjects to be first-time full-time freshman students with no previous college experience, above 18 years of age enrolled in one of the majors at Prairie View A&amp;M University. Only English-speaking students will be included in the study.</p> <p><b>Instrumentation</b> – If you are using a survey designed by someone else, state the source of the survey. Describe the theoretical constructs that the survey is attempting to measure and describe the validity and reliability of the instrument. Include a copy of the actual survey in the appendix and state that a copy of the survey is in the appendix.</p> <p><b>Procedure and time frame</b> - State exactly when the research will begin and when it will end. Describe any special procedures that will be followed (e.g., instructions that will be read to participants, presentation of an informed consent form, etc.).</p> <p><b>Data Analysis</b> - This should explain in some detail how you will manipulate the data that you assembled to get at the information that you will use to answer your question. It will include the statistical or other techniques and the tools that you will use in processing the data. It probably should also include an indication of the range of outcomes that you could reasonably expect from your observations and limitations of the study.</p> <p><b>Interpretation</b> - In this section you should indicate how the anticipated outcomes will be interpreted to answer the research question. It is extremely beneficial to anticipate the range of outcomes from your analysis, and for each know what it will mean in terms of the answer to your question.</p> <p><b>Expected Results</b> - This section should give a good indication of what you expect to get out of the research. It should include the data analysis and possible outcomes to the theory and questions that you have raised. It will be a good place to summarize the significance of the work and implications for Africentric social work practice.</p> <p><b>References</b> - List references in APA format alphabetically by author's last name.</p> | 20 pts. | 20% |
|--|---------|-----|

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| <p><b>Appendix</b> - Include a copy of any actual instruments. If used, include a copy of the informed consent.</p> |  |  |
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| <p><b>Assignment 6: Final Exam</b><br/> <b>Final Exam</b> questions will cover selected chapters of your required textbook. The format of the tests will be a multiple choice and/or a True/False. Your instructor will discuss more details in class.</p> | 20 pts. | 20% |
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**PAPER Requirements**

1. This assignment **MUST** be typed using APA style.
2. Please use headers as guided above.
3. This paper **MUST** be typed with double-space, one-inch margin & 12 font size, Times New Roman.
4. Proofread your paper before processing your paper through Grammarly Premium and include the Grammarly Premium score with your paper submission.
5. A minimum of 18 references **MUST** be included at the end of the proposal.
6. Keep a copy of the proposal you submit to the professor of record.
7. Final papers must be proofread and processed through Grammarly-Premium, and a printout of the Grammarly-Premium score must be included on the bottom of the cover page.

**Grading Criteria and Conversion:**

90-100A  
80-89        B  
70-79        C  
60-69        D

Below 60 F

| Criteria for Grading  | Due Date | Percentage of Final Grade |
|-----------------------|----------|---------------------------|
| Mid-term Exam         |          | 20%                       |
| Quizzes               |          | 10%                       |
| Discussions           |          | 10%                       |
| Tophat questions      |          | 20%                       |
| Research Paper Part 2 |          | 20%                       |
| Final - Exam          |          | 20%                       |
| Total                 |          | <b>100%</b>               |

### Course Procedures or Additional Instructor Policies

#### Taskstream

Taskstream is a tool that Prairie View A&M University uses for assessment purposes. One of your assignments may be required to be submitted as an "artifact," an item of coursework that serves as evidence that course objectives are met. If applicable, more information will be provided during the semester, but for general information, you can visit Taskstream via the link in eCourses.

Table 3 I. Course Units and Readings

| Week/Dates | Lecture Topics/Readings/Assignments  |
|------------|--|
| Week 1     | <p><b>Lecture Topics:</b> Syllabus Review and Introduction to methodology</p> <p><b>READINGS:</b> Chapters 8 of Yegidis- Evaluating Individual Practice Effectiveness</p> <p><b>Assignments:</b></p> <ol style="list-style-type: none"> <li>1. Identify a research article or a dissertation related to your research proposal.</li> <li>2. Be able to discuss in the next class how the findings from a specific research article/dissertation will help you in the development of the methodology part of your research proposal.</li> </ol> |

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|-------------------|---|
| <b>Week 2</b>     | <p><b>Lecture Topics:</b> Sampling Issues and Options</p> <p><b>READINGS:</b> Chapters 9 of Yegidis</p> <p><b>Assignments:</b></p> <ol style="list-style-type: none"> <li>1. View lecture videos</li> <li>2. Please complete the quiz on Chapter 9 of Yegidiz</li> <li>3. Complete discussion questions on Chapter 9 of Yegidiz</li> </ol>  |
| <b>Week 3</b>     | <p><b>Lecture Topics:</b> Measurement Concept and Issues</p> <p><b>READINGS:</b> Chapters 10 of Yegidis</p> <p><b>Assignments:</b></p> <ol style="list-style-type: none"> <li>1. View lecture videos</li> <li>2. Please complete the quiz on Chapter 10 of Yegidiz</li> <li>3. Submit a draft of the complete methodology part of the research proposal.</li> </ol>   |
| <b>Week 4</b>     | <p><b>Lecture Topics:</b> Methods for Acquiring Research Data</p> <p><b>READINGS:</b> Chapters 11 of Yegidis <b>Assignments:</b></p> <ol style="list-style-type: none"> <li>1. View lecture videos</li> <li>2. Review of Mid-Term-Test</li> <li>1. Complete the Mid-Term Test</li> </ol>  |
| <b>Week 5</b>     | <p><b>Lecture Topics:</b> Data Collection Instrument</p> <p><b>Readings:</b> Chapters 12 of Yegids</p> <p><b>Assignments:</b></p> <ol style="list-style-type: none"> <li>1. View lecture videos</li> <li>2. Submit a draft of the measurement instrument designed to measure the variables in the research hypotheses of your proposal.</li> <li>3. Complete discussion questions on Chapter 12 of Yegidiz</li> </ol> |
| <b>Week/Dates</b> | <b>Lecture Topics/Readings/Assignments</b>  |

|               |  |
|---------------|--|
| <b>Week 6</b> | <p><b>Lecture Topics:</b> Analyzing Data SPSS Overview – Descriptive, Frequency, <i>Cronbach's alpha</i> and correlational analysis</p> <p><b>Readings:</b> Chapters 13 of Yegids</p> <p><b>Assignments:</b></p> <ol style="list-style-type: none"> <li>1. View lecture videos</li> <li>2. <b>Submit the whole research proposal</b></li> </ol>  |
| <b>Week 7</b> | <p><b>Lecture Topics:</b> Writing the Research Report and Disseminating Research Findings &amp; SPSS Overview – Descriptive, Frequency analysis</p> <p><b>Readings:</b> Chapters 14 and SPSS Manual</p> <p><b>Assignments:</b></p> <ol style="list-style-type: none"> <li>1. View lecture videos</li> <li>2. Please complete the quiz on Chapter 14 of Yegidiz</li> <li>3. Begin review for the FINAL EXAM.</li> </ol> |
| <b>Week 8</b> | <p><b>Lecture Topics:</b> SPSS Application</p> <p><b>Readings:</b> SPSS Manual</p> <p><b>Assignments:</b></p> <ol style="list-style-type: none"> <li>1. View lecture videos</li> <li>2. <b>Final Exam</b></li> <li>3. Course Wrap-Up</li> </ol>  |

## Student Support and Success

### John B. Coleman Library

The John B. Coleman Library's mission is to enhance the scholarly pursuit of knowledge, to foster intellectual curiosity, and to promote life-long learning and research through our innovative services, resources, and cultural programs, which support the Prairie View A&M University's global mission of teaching, service, and research. It maintains library collections and access both on campus, online, and through local agreements to further the educational goals of students and faculty. Website: <https://www.pvamu.edu/library/>; Phone: 936-261-1500

### Academic Advising Services

Academic Advising Services offers students a variety of services that contribute to student success and leads towards graduation. We assist students with understanding university policies and procedures that affect academic progress. We support the early alert program to help students get connected to success early in the semester. We help refer students to the appropriate academic support services when they are unsure of the best resource for their needs. Faculty advisors support some students in their respective colleges. Your faculty advisor can be identified in PantherTracks. Advisors with Academic Advising Services are available to all students. We are located across campus. Find your advisor's location by academic major at [www.pvamu.edu/advising](http://www.pvamu.edu/advising). Phone: 936-261-5911



### **The University Tutoring Center**

The University Tutoring Center (UTC) offers free tutoring and academic support to all registered PVAMU students. The mission of UTC is to help provide a solid academic foundation that enables students to become confident, capable, independent learners. Competent and caring staff and peer tutors guide students in identifying, acquiring, and enhancing the knowledge, skills, and attitudes needed to reach their desired goals. Tutoring and academic support are offered face-to-face in the UTC, in virtual face-to-face sessions (<https://www.pvamu.edu/student-success/sass/university-tutoring-center/>), and through online sessions (<https://www.pvamu.edu/pvplace/>). Other support services available for students include Supplemental Instruction, Study Break, Academic Success Workshops, and Algebra Study Jam. Location: J. B. Coleman Library, Rm. 307; Phone: 936-261-1561; Email: [pvtutoring@pvamu.edu](mailto:pvtutoring@pvamu.edu); Website: <https://www.pvamu.edu/student-success/sass/university-tutoring-center/>

### **Writing Center**

The Writing Center provides well-trained peer tutors to assist students with writing assignments at any stage of the writing process. Tutors help students with various writing tasks from understanding assignments, brainstorming, drafting, revising, editing, researching, and integrating sources. Students have free access to Grammarly online writing assistance. Grammarly is an automated proofreading and plagiarism detection tool. Students must register for Grammarly by using their student email address. In addition, students have access to face-to-face and virtual tutoring services either asynchronously via email or synchronously via Zoom. Location: J. B. Coleman Library, Rm. 209; Phone: 936-261-3724; Website: <https://www.pvamu.edu/student-success/writing-center/>; Grammarly Registration: <https://www.grammarly.com/enterprise/signup>

### **Academic Early Alert**

Academic Early Alert is a proactive system of communication and collaboration between faculty, academic advisors, and PVAMU students that is designed to support student success by promptly identifying issues and allowing for intervention. Academic Early Alerts help students by providing a central location to schedule advising appointments, view advisor contact information, and request assistance. Students who recognize that they have a problem that is negatively affecting their academic performance or ability to continue school may self-refer to an Academic Early Alert. To do so, students will log in to PV Place and click on Academic Early Alert on the left sidebar. Phone: 936- 261-5902; Website: <https://www.pvamu.edu/student-success/early-alert/>

### **Student Counseling Services**

The Student Counseling Services unit offers a range of services and programs to assist students in maximizing their potential for success: short-term individual, couples, and group counseling, as well as crisis intervention, outreach, consultation, and referral services. The staff is licensed by the State of Texas and assists students who are dealing with academic skills concerns, situational crises, adjustment problems, and emotional difficulties. Information shared with the staff is treated confidentially and in accordance with Texas State Law. Location: Hobart Taylor, 2<sup>nd</sup> floor; Phone: 936-261-3564; Website: <https://www.pvamu.edu/healthservices/student-counseling-services/>

### **Office of Testing Services**

Testing Services serve to create opportunities by offering a suite of exams that aid in the students' academic and professional success. Currently, we administer entrance (HESI A2), college readiness (TSI assessment), Prior Learning (CLEP, DSST), and proctored exams. Location: Wilhelmina Delco, 3<sup>rd</sup> Floor, Rm. 305; Phone: 936-261- 3627; Email: [aetesting@pvamu.edu](mailto:aetesting@pvamu.edu); Website: [www.pvamu.edu/testing](http://www.pvamu.edu/testing)

### **Office of Diagnostic Testing and Disability Services**

The Americans with Disabilities Act (ADA) is a federal anti-discrimination statute that provides comprehensive civil rights protection for persons with disabilities. Among other things, this legislation requires that all students with disabilities be guaranteed a learning environment that provides reasonable accommodation for their disabilities. If you believe you have a disability requiring accommodation, contact the Office of Disability Services. As a federally mandated educational support unit, the Office of Disability Services serves as the repository for confidential disability files for faculty, staff, and students. For persons with a disability, the Office develops individualized ADA letters of request for accommodation. Other services include learning style inventories, awareness workshops, accessibility pathways, webinars, computer laboratory with adapted hard and software, adapted furniture, proctoring non-standardized test administrations, ASL interpreters, ALDs, digital recorders, Live scribe, and a comprehensive referral network across campus and the broader community. Location: Hobart Taylor, Rm. 1D128; Phone: 936-261-3583; Website: <https://www.pvamu.edu/disabilityservices/>

### **Center for Instructional Innovation and Technology Services (CIITS)**

Distance Learning, also referred to as Distance Education, is the employment of alternative instructional delivery methods to extend programs and services to persons unable to attend college in the traditional manner. The Center for Instructional Innovation and Technology Services (CIITS) supports student learning through online, hybrid, web- assist, and 2-way video course delivery. For more details and contact information, visit: <https://www.pvamu.edu/dlearning/distance-learning-2-2/students-2/>; Phone: 936-261-3283

### **Veteran Affairs**

Veterans Services works with student veterans, current military and military dependents to support their transition to the college environment and continued persistence to graduation. The Office coordinates and certifies benefits for both the G.I. Bill and the Texas Hazlewood Act. Location: Evans Hall, Rm. 102; Phone: 936-261-3563; Website: <https://www.pvamu.edu/sa/departments/veteranaffairs/>

### **Office for Student Engagement**

The Office for Student Engagement delivers comprehensive programs and services designed to meet the co- curricular needs of students. The Office implements inclusive and accessible programs and services that enhance student development through exposure to and participation in diverse and relevant social, cultural, intellectual, recreational, community service, leadership development, and campus governance. Location: Memorial Student Center, Rm. 221; Phone: 936-261-1340; Website: <https://www.pvamu.edu/studentengagement/>

### **Career Services**

Career Services supports students through professional development, career readiness, placement and employment assistance. The Office provides one-on-one career coaching, interview preparation, resume and letter writing, and career exploration workshops and seminars. Services are provided for students at the Northwest Houston Center and College of Nursing in the Medical Center twice a month or on a requested basis. Distance Learning students are encouraged to visit the Career Services website for information regarding services provided. Location: Anderson Hall, 2<sup>nd</sup> floor; Phone: 936-261-3570; Website: <https://www.pvamu.edu/careerservices/>

## **University Rules and Procedures Academic Misconduct**

Academic dishonesty is defined as any form of cheating or dishonesty that has the effect or intent of interfering with

any academic exercise or fair evaluation of a student's performance. The college faculty can provide additional information, particularly related to a specific course, laboratory, or assignment.

You are expected to practice academic honesty in every aspect of this course and all other courses. Make sure you are familiar with the *University Administrative Guidelines on Academic Integrity*, which can be found on the Academic Integrity Students who engage in academic misconduct are subject to university disciplinary procedures. As listed in the *University Administrative Guidelines on Academic Integrity*, the University Online Catalog, and the Student Code of Conduct, the following are examples of prohibited conduct. This list is not designed to be all-inclusive or exhaustive. In addition to academic sanctions, any student found to have committed academic misconduct that is also a violation of criminal law may also be subject to disciplinary review and action by the Office of Student Conduct(as outlined in the Student Code of Conduct).

### **Forms of Academic Dishonesty:**

1. Cheating: Deception in which a student misrepresents that he/she has mastered information on an academic exercise that he/she has not learned, giving or receiving aid unauthorized by the instructor on assignments or examinations. Examples: unauthorized use of notes for a test; using a "cheat sheet" on a quiz or exam; any alteration made on a graded test or exam which is then resubmitted to the teacher.
2. Plagiarism: Careless or deliberate use of the work or the ideas of another; representation of another's work, words, ideas, or data as your own without permission or appropriate acknowledgment. Examples: copying another's paper or answers, failure to identify information or essays from the internet and submitting or representing it as your own; submitting an assignment which has been partially or wholly done by another and claiming it as yours; not properly acknowledging a source which has been summarized or paraphrased in your work; failure to acknowledge the use of another's words with quotation marks.
3. Collusion: When more than one student or person contributes to a piece of work that is submitted as the work of an individual.
4. Conspiracy: Agreeing with one or more persons to commit an act of academic/scholastic dishonesty; and
5. Multiple Submission: Submission of work from one course to satisfy a requirement in another course without explicit permission. Example: using a paper prepared and graded for credit in one course to fulfill requirements and receive credit in a different course.

### **Nonacademic Misconduct**

The university respects the rights of instructors to teach and students to learn. Maintenance of these rights requires campus conditions that do not impede their exercise. Campus behavior that interferes with either (1) the instructor's ability to conduct the class, (2) the inability of other students to profit from the instructional program, or (3) campus behavior that interferes with the rights of others will not be tolerated. An individual engaging in such disruptive behavior may be subject to disciplinary action. The Office of

Student Conduct will adjudicate such incidents under nonacademic procedures.

### **Sexual Misconduct**

Sexual harassment of students and employees at Prairie View A&M University is unacceptable and will not be tolerated. Any member of the university community violating the university's sexual harassment policy will be subject to disciplinary action. In accordance with the Texas A&M University System guidelines, your instructor is obligated to report to the Office of Title IX Compliance ([titleixteam@pvamu.edu](mailto:titleixteam@pvamu.edu)) any instance of sexual misconduct involving students, which includes sexual assault, stalking, dating violence, domestic violence, and sexual harassment, about which the instructor becomes aware during this course through writing, discussion, or personal disclosure. The faculty and staff of PVAMU actively strive to provide a learning, working, and living environment that promotes respect that is free from sexual misconduct, discrimination, and all forms of violence. If students, faculty, or staff would like assistance or have questions, they may contact the Title IX Coordinator at 936-261-2144 or [titleixteam@pvamu.edu](mailto:titleixteam@pvamu.edu). More information can be found at [www.pvamu.edu/titleix](http://www.pvamu.edu/titleix), including confidential resources available on campus.

### **Pregnancy, Pregnancy-related, and Parenting Accommodations**

Title IX of the Education Amendments of 1972 prohibits sex discrimination, which includes discrimination based on pregnancy, marital status, or parental status. Students seeking accommodations related to pregnancy, pregnancy-related conditions, or parenting (reasonably immediate postpartum period) are encouraged to contact Student Disability Services or the Dean of Students' Office for additional information and to request accommodations.

### **Non-Discrimination Statement**

Prairie View A&M University does not discriminate based on race, color, sex, religion, national origin, age, disability, genetic information, veteran status, sexual orientation, or gender identity in its programs and activities. The University is committed to supporting students and complying with The Texas A&M University System non-discrimination policy. It seeks to establish an environment that is free of bias, discrimination, and harassment. If you experience an incident of discrimination or harassment, we encourage you to report it. If you would like to speak with someone who may be able to afford you privacy or confidentiality, there are individuals who can meet with you. The Director of Equal Opportunity & Diversity has been designated to handle inquiries regarding the non-discrimination policies and can be reached at Harrington Science Building, Suite 109 or by phone at 936-261-1744 or 1792.

### **Class Attendance Policy (See the University Online Catalog for Full Attendance Policy)**

Prairie View A&M University requires regular class attendance. Attending all classes supports the full academic development of each learner, whether classes are taught with the instructor physically present or via distance learning technologies such as interactive video and/or the internet. Excessive absenteeism, whether excused or unexcused, may result in a student's course grade being reduced or in the assignment of a grade of "F." Absences are accumulated beginning with the first day of class during regular semesters and summer terms. Each faculty member will include the University's attendance policy in each course syllabus.

### **Student Academic Appeals Process**

Authority and responsibility for assigning grades to students rest with the faculty. However, in those instances where students believe that miscommunication, errors, or unfairness of any kind may have adversely affected the instructor's assessment of their academic performance, the student has a right to appeal by the procedure listed in the University Online Catalog and by doing so within thirty days of receiving the grade or experiencing any other problematic academic event that prompted the complaint.

### ***Technical Considerations***

**Minimum Recommended Hardware and Software:**

- Intel PC or Laptop with Windows 10 or later version; Mac with OS High Sierra\*
- Smartphone or iPad/Tablet with Wi-Fi\*
- High-speed Internet access
- 8 GB Memory
- Hard drive with 320 GB storage space
- 15" monitor, 800x600, color or 16 bit
- Sound card w/speakers
- Microphone and recording software
- Keyboard & mouse
- Most current version of Google Chrome, Safari, or Firefox

**Note:** Be sure to enable Java & pop-ups in the Web browser preferences

\* Smartphones, Google Chrome books, and Android tablets may not be supported. iPads are the only tablets supported.

**Participants should have a basic proficiency of the following computer skills:**

- Sending and receiving email
- A working knowledge of the Internet
- Microsoft Word (or a program convertible to Word)
- Acrobat PDF Reader
- Windows or Mac OS
- Video conferencing software

***Netiquette (online etiquette)***

Students are expected to participate in all discussions and virtual classroom chats as directed. Students are to be respectful and courteous to others on discussion boards. Foul or abusive language will not be tolerated. Do not use ALL CAPS for communicating to others AS IT CAN BE INTERPRETED AS YELLING. Avoid slang terms such as "wassup?" and texting abbreviations such as "u" instead of "you." Limit and possibly avoid the use of emoticons. Be cautious when using humor or sarcasm as tone is sometimes lost in an email or discussion post, and the message might be taken seriously or sound offensive.

**Video Conferencing Etiquette**

When using Zoom, WebEx, or other video conferencing tools, confirm the visible area is tidy, clear of background clutter, inappropriate or offensive posters, and other distractions. Ensure you dress appropriately and avoid using high traffic or noisy areas. Stay muted when you are not speaking and avoid eating/drinking during the session. Before the class session begins, test audio, video, and lighting to alleviate technology issues.

**Technical Support**

Students should go to <https://mypassword.pvamu.edu/> if they have password issues. The page will provide instructions for resetting passwords and contact information if login issues persist. For other technical questions regarding eCourses, call the Center for Instructional Innovation and Technology Services at 936-261-3283 or email [ciits@pvamu.edu](mailto:ciits@pvamu.edu).

**Communication Expectations and Standards**

Emails or discussion postings will receive a response from the instructor, usually in less than 48 hours. Urgent emails should be marked as such. Check regularly for responses.

**Discussion Requirement**

Online courses often require minimal to no face-to-face meetings. However, conversations about the readings, lectures, materials, and other aspects of the course can occur in a seminar fashion. The use of the discussion board will accomplish this. The instructor will determine the exact use of discussion boards.

**It is strongly suggested** that students type their discussion postings in a word processing application such as Word and save it to their PC or a removable drive before posting to the discussion board. This is important for two reasons: 1) If for some reason your discussion responses are lost in your online course, you will have another copy; 2) Grammatical errors can be greatly minimized by the use of the spell-and-grammar check functions in word processing applications. Once the post(s) have been typed and corrected in the word processing application, copy and paste to the discussion board.

**COVID-19 Campus Safety Measures** [NOTE: Delete this section when the COVID-19 pandemic is over]

To promote public safety and protect students, faculty, and staff during the coronavirus pandemic, PVAMU has adopted policies and practices to limit virus transmission.

- **Self-monitoring** - Students should follow CDC recommendations for self-monitoring. Students who have a fever or exhibit symptoms of COVID-19 should participate in class remotely and should not participate in face-to-face instruction.
- **Face Coverings** - Face coverings (cloth face covering, surgical mask, etc.) are recommended in classrooms, teaching laboratories, common spaces such as lobbies and hallways, public study spaces, libraries, academic resource, and support offices, and outdoor spaces where 6 feet of physical distancing is challenging to maintain reliably.
- **Physical Distancing** - Physical distancing should be maintained between students, instructors, and others in course and course-related activities where possible.
- **Personal Illness and Quarantine** - Students required to quarantine are to participate in courses and course-related activities remotely and must not attend face-to-face course activities. Students should notify their instructors of the quarantine requirement. Students under quarantine are expected to participate in courses and complete graded work unless they have symptoms that are too severe to participate in course activities. Students experiencing personal injury or illness that is too severe for the student to attend class qualify for an excused absence. To receive an excused absence, students must provide appropriate documentation to the Office for Student Conduct, [studentconduct@pvamu.edu](mailto:studentconduct@pvamu.edu).